

SHREE WARANA SAHAKARI BANK LTD;

WARANANAGAR

Grievance Redressal Mechanism in Shree Warana Sahakari Bank Ltd.

Customers are advised that Shree Warana Sahakari Bank Ltd. has put in place Customer Grievance Redressal Mechanism and Processes to ensure prompt in-house resolution of all customer complaints.

Flowchart for Complaints Lodged through Branches

Level – 1

To register your Query/ Request/ Complaint

- Visit your nearest branch & fill the Complaint Form
- Write and email to branch.
- Through calling on branch landline Number.

*Individual Branch Contact Details and Email IDs are as follows -

No.	Branch Name	Address	Ph. No.	Email Id
1	Main Branch Warananagar	Warananagar, Tal- Panhala, Dist- Kolhapur	02328-224286/87	mbr@waranabank.bank.in
2	Kini	A/p- Kini, Tal- Hatkangale, Dist- Kolhapur, Pin Code- 416112	0230-2363011	kibr@waranabank.bank.in
3	Laxmipuri, Kolhapur	1114, C-Ward, Kashid Chambers, Laxmipuri, Kolhapur, Pin Code- 416002	0231-2640903	lpbr@waranabank.bank.in
4	Gadhinglaj	Kamble Bld., Main Road, Gadhinglaj, Pin Code- 416502	02327-226699	gdb@waranabank.bank.in
5	MIDC Gokul Shirgaon	Plot No. P/34, Main Road, MIDC Gokul Shirgaon, Dist- Kolhapur, Pin Code- 416234	0231-2671024	mibr@waranabank.bank.in

6	Ichalkaranji	Ward No.10, Near Municipal Stadium, Hawamahal Bunglow Road, Ichalkaranji, Dist- Kolhapur, Pin Code- 416115	0230-2421476	icbr@waranabank.bank.in
7	Solapur	CTS 838/4, 162/5, RAJABHAU PATWARDHAN CHOWK VIP ROAD, Solapur-413003	0217-2312191/92	sobr@waranabank.bank.in
8	Extension Counter	TKIET College, Warananagar, Tal- Panhala, Dist- Kolhapur, Pin Code- 416113	2328-224260	exbr@waranabank.bank.in
9	Peth Vadgaon	Anant Vishwa Complex, Wani Peth, Peth Vadgaon, Tal- Hatkangale, Dist- Kolhapur, Pin Code- 416112	0230-2471179	vgbr@waranabank.bank.in
10	Jaysingpur	C.S.N.1522, Lane No.11, Shivaji Chowk, Wadi Road, Jaysingpur. Pin Code- 416101	02322-225524	jpbr@waranabank.bank.in
11	Shiroli Pulachi	C.S. No. 614, Desai Bld., Shivaji Chowk, Shiroli Pulachi, Tal- Hatkangale, Dist- Kolhapur, Pin Code- 416122	230-2461274	shbr@waranabank.bank.in
12	Bagal Chowk, Kolhapur	Amey Chambers, 1064/K-1, Bagal Chowk, Shahupuri, Kolhapur, Pin Code- 416001	0231-2529542	bcbr@waranabank.bank.in
13	Kodoli	A/p- Kodoli, Tal- Panhala, Dist- Kolhapur, Pin Code- 416114	02328-224427	kobr@waranabank.bank.in
14	Pargaon	A/p- Pargaon, Tal- Hatkangale, Dist- Kolhapur, Pin Code- 416113	0230-2477173	pabr@waranabank.bank.in
15	Aitawade Khurd	A/p- Aitawade Khurd, Tal- Walva, Dist- Sangli, Pin Code- 415409	02342-256069	akbr@waranabank.bank.in
16	Bambawade	Sadvilkar Bld., Near S.T. Stand, Main Road Bambawade, Tal- Shahuwadi, Dist.- Kolhapur, Pin Code- 416213	02329-234999	bdbr@waranabank.bank.in
17	Shigaon	A/p- Shigaon, Tal- Walva, Dist- Sangli, Pin Code- 416302	02342-244633	sgbr@waranabank.bank.in
18	Satve	A/p- Satve, Tal- Panhala, Dist- Kolhapur, Pin Code- 416114	02328-245267	stbr@waranabank.bank.in
19	Chikurde	A/p- Chikurde, Tal- Walva, Dist- Sangli, Pin Code- 415412	02342-259108	chbr@waranabank.bank.in
20	Vashi (Navi Mumbai)	Defodils Building, Plot No.- 23,24,25, Sector No. 14, Vashi, Navi Mumbai, Pin Code- 400703	022-27802999	vsbr@waranabank.bank.in
21	Kotoli	Main Road Kotoli, Tal- Panhala, Dist- Kolhapur, Pin Code- 416230	02328-254850/950	klbr@waranabank.bank.in
22	Market Yard, Sangli	BAPAT MALA,, Sangli, Tal- Miraj, Dist- Sangli, Pin Code- 416416	0233-2670941	sabr@waranabank.bank.in
23	Mangle	Gata No. 111/01/A, Mangle, Tal- Shirala, Dist- Sangli, Pin Code- 415412	02345-220314	mgbr@waranabank.bank.in

24	Market Yard, Kolhapur	Shree Shahu Market Yard, Plot No. 9, Kolhapur, Pin Code- 416003	0231-2653334	mybr@waranabank.bank.in
25	Gultekadi,Pune	SRNO 283,Plot No 2 and 4, Comman Sale Hall, Near Shree Chattapati Shivaji Maharaj Putala, Up stage Jayshri Hotel, Gultekadi, Pune, Pin Code- 400037	020-24261618/19	pubr@waranabank.bank.in
26	Miraj	Shop No G1,G2,G3 Ground Floor. Neel Plaza Madhavpeth,Shivaji Road Miraj, Pin Code- 416410	0233-2221540/41	mrbr@waranabank.bank.in
27	Nagala Park Kolhapur	Gulmohar, RSN 175, Plot No. 1, E ward, Nagala Park, Pin Code - 416008	0231-2680755/855	npbr@waranabank.bank.in
28	APMC Market	SHOP NO H-001, VYAPARI BHAVAN,PHASE-2, SECTOR NO 19,APMC MARKET-2,VASHI, NEW MUMBAI-400703	022- 27834040/27843030	apbr@waranabank.bank.in
29	Ganpati Peth Sangali	Ganpati Peth, Sangli. Pin Code No. 416416	0233-2323341/42	gpbr@waranabank.bank.in
30	Kothrud, Pune	CSNO 78, PLOT NO 156, DATTAI BUILDING, BASEMENT SHOP NO 1,2,3, PAUD ROAD,LEFT BHUSARI COLONY KOTHRUD, PUNE -411038	020- 25283152/25283153	krbr@waranabank.bank.in
31	Panvel	Shop No.1. C WING, Suvarna Pushapa Society, Tilak Road,Near Jaybharat Naka, Old Panvel. Tal Panvel Dist Raigard, Pin Code- 410206	022-27466653	plbr@waranabank.bank.in
32	Malkapur	CSN 473/2, 473/2/1 A/P - Malkapur Tal - Shahuwadi Dist - Kolhapur Pin -415101	02329-224355	mpbr@waranabank.bank.in
33	Satara	46, Malhar Peth, Khalcha Rasta, Opp. Gokul Mangal Karyalaya, Satara. Pin Code- 415002	02162- 239055/232055	srbr@waranabank.bank.in
34	Karad	Plot No. 538, Opp Tahsil Karyalay, Near Panchayat Samiti, Karad, Pin Code- 415110	02164-229455/9555	kabr@waranabank.bank.in
35	Ishwarpur	Malti Apartment, Ganeshnagar, Ward no 7, Gat No 75/4, ST Stand road, Urun-Ishwarpur, Taluka Walva, District Sangli, Ishwarpur	02342-225355/5455	isbr@waranabank.bank.in
36	Jotiba	Opp to Gram Panchayat office, Milkat No 596 / 1, Taluka Panhala District Kolhapur, Wadi Ratnagiri	02328 - 239755	jbbr@waranabank.bank.in
37	Ahilyanagar	Pipeline Road, Near Dipak Petrol Pump, Ahilyanagar	0241-2424364/65	anbr@waranabank.bank.in
38	Chinchvad Pune	SSN. 1869,Plot No. 31 Shop No. 1&2 Opp Chinchvad Police Station Pune.	020- 27358181/27358080	cwbr@waranabank.bank.in
39	Nerul	Shop No 2 to 4, Giriraj, Plot No: 07 & 8, Sector 44, Nerul Navi Mumbai 400 706	022-27713352	nrbr@waranabank.bank.in
40	Kagal	C.C.No 2040, A R Complex, Ring Road, Kagal Tal.Kagal Dist. Kolhapur	02325-244855	kgbr@waranabank.bank.in

Level – 2

If Level-1 doesn't meet your expectations, you may contact our Zonal Officer

Zonal Officers Details

Sr. No.	Name of Zonal Officer	Designation	Contact Number	Email ID
1.	Mr.Sanjay Patil	Grievance Redressal Officer	8605018178	sanjaypatil.waranabank@myyahoo.com
2.	Mr.Sarjerao Katkar	Grievance Redressal Officer	9763716686	sarjeraokatkar.waranabank@myyahoo.com
3.	Mrs.Asmita Patil	Grievance Redressal Officer	9145460030	asmitapatil.waranabank@myyahoo.com
4.	Vaishali Kadam	Grievance Redressal Officer	8605009046	vaishalikadam.waranabank@myyahoo.com
5.	Mrs.Anita Mali	Grievance Redressal Officer	8600006876	anitamali.waranabank@myyahoo.com
6.	Mr.Jaydeep Patil	Grievance Redressal Officer	9763716190	jaydeppatil.waranabank@myyahoo.com

Level – 3

You may approach our Banking Ombudsman, if your issue remains unresolved after contacting Level-1 & Level-2.

Mr.Vijay Koli

Principal Nodal Officer (PNO)

Contact Number- 7028008170

Email id – complaint@waranabank.com